



Enhancements in SureSmile® December 2022 Release

User Enhancements in SureSmile® December Release

Important Note: After every SureSmile software update, we recommend clearing your browser cache to remove any remnants of the old version to optimize software performance. The steps to follow depend on the browser you are using, and are linked here for your convenience:

🔗 [Steps for Google Chrome](#)

🔗 [Steps for Mozilla Firefox](#)

🔗 [Steps for Apple Safari](#)



User Enhancements in SureSmile® December Release

- ⊞ **Cookie Management:** Cookie banners now displayed in SureSmile (all platforms)
- ⊞ **System & Account Cleanup:** Manually cancel integration cases (all platforms)
- ⊞ **SureSmile® VPro™ Orders:** Prop 65 disclaimer added for US California residents (all platforms)
- ⊞ **SureSmile Aligner Report:** Removed from Retainer orders (SureSmile Aligner & SureSmile Ortho)

Cookie Management: Cookie banners now displayed in SureSmile

Impacted: SureSmile Aligner, Ortho & Advanced

The screenshot shows the SureSmile login interface. At the top left is the Dentsply Sirona logo, and at the top center is the SureSmile® logo. Below the logo is the text "Log in with your account details". There are two input fields for email and password, and a "Login" button. Below the login form are links for "Forgot your password?" and "Looking to add a new account?". To the right of the login form is a blue button that says "New to SureSmile? Click here to create an account". At the bottom left of the page is a copyright notice: "© 2022 OraMetric". At the bottom right is a "Privacy Policy" link. A cookie banner is overlaid on the bottom of the page, containing a paragraph of text, a "Cookies Settings" button, and "Reject All" and "Accept All Cookies" buttons. Two callout boxes provide additional information: one explains that users can opt-in or opt-out of non-essential cookies, and another notes that rejecting cookies will not affect application performance.

When accessing SureSmile for the first time after the update, you will have the option to opt-in / opt-out from cookies that are not strictly required for a well-functioning application.

Note: if you reject the cookies, this will not interfere with the performance of the SureSmile application.

By clicking "Accept All Cookies", you agree to the storing of cookies on your device to enhance site navigation, analyze site usage, and assist in our marketing efforts.

Cookies Settings Reject All Accept All Cookies

System & Account Cleanup: Manually cancel integration cases

Impacted: SureSmile Aligner, Ortho & Advanced

- You can now cancel a Full-Service Aligner case which was sent through DS Core, CEREC, or 3Shape integration in the following states:
 - Setup & Staging / Staged Models in To Review
 - Setup/Plan in Needs Information
 - Therapeutic Model Not Ordered
 - Therapeutic Model in On Hold
- You will need to indicate the cancellation reason in the pop-up.
- Patient will remain active but the case will be cancelled; this cannot be undone.
- A new case can be ordered once the older case is cancelled.

Note: CBCT cases still cannot be manually cancelled at this time.

Cancellation Reason ✕

Choose one cancellation reason:

- Patient did not accept treatment due to cost
- Patient did not accept treatment due to length of treatment
- Patient requires a new treatment plan
- Incorrect patient data submitted
- Decided to use a different aligner company due to cost
- Decided to use a different aligner company due to treatment plan
- Referred to specialist
- Other (please specify):

WARNING: Once the Full Service Aligner case is cancelled it will no longer be available. This action cannot be undone.

Close Confirm

SureSmile® VPro™ Orders: Prop 65 disclaimer added for California residents

Impacted: SureSmile Aligner, Ortho & Advanced

Practices registered in SureSmile in the US state of California will now see a Prop 65 disclaimer for the SureSmile® VPro™ USB cable if the SureSmile® VPro™ is available to include in the order.

Choose your pricing option ✕

Complete Option

0.00 per patient, unlimited refinements for 3 years following first order
Full service aligner: 0.00
Refinements: free for 3 years
SureSmile™ Whitening Kit included; ships approximately 6 weeks prior to end of treatment.
SureSmile® VPro™ vibration device included

Select Option

0.00 per aligner
Full service aligner: 0.00
Refinements: 0.00 plus 0.00 per aligner
SureSmile™ Whitening Kit included; ships approximately 6 weeks prior to end of treatment.
 Include **SureSmile® VPro™** vibration device with Aligners:

SureSmile® Retainers can be ordered any time after placing your initial aligner order. A reminder to "Order Retainers" will appear in your task list 6 weeks prior to end of treatment if retainers have not previously been ordered.

Disclaimers for US California residents

⚠ WARNING: The vinyl power cord of this product can expose you to chemicals known to the State of California to cause cancer, birth defects or other reproductive harm. For more information go to www.p65warnings.ca.gov.

Close Next

SureSmile Aligner Report: Removed from Retainer orders

Impacted: SureSmile Aligner & Ortho

SureSmile Aligner Report

Patient Name: [REDACTED]
Doctor Name: [REDACTED] Order date: 10 November 2022

Treatment plan

U R+
L R+
1

Active aligner Passive aligner Overcorrections Retainer

R 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 L
32 31 30 29 28 27 26 25 24 23 22 21 20 19 18 17

Legend

<input type="checkbox"/> Missing tooth/pontic	Apply IPR	<input type="checkbox"/> Place attachment
<input checked="" type="checkbox"/> Bridge/Implant/no movement	0.X Amount in mm	X-Y From Stage X to and including Stage Y
	<Y Before stage Y	<input checked="" type="checkbox"/> Remove attachment

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Since the SureSmile Aligner Report is not relevant to Retainer orders, this report will no longer be sent with SureSmile Retainer orders

SureSmile®



Dentsply
Sirona